

To view this email as a web page, go [here](#).

## Citrix Remote Access Update

### On December 7th at 6:00 p.m., the Citrix Portal will be upgraded.

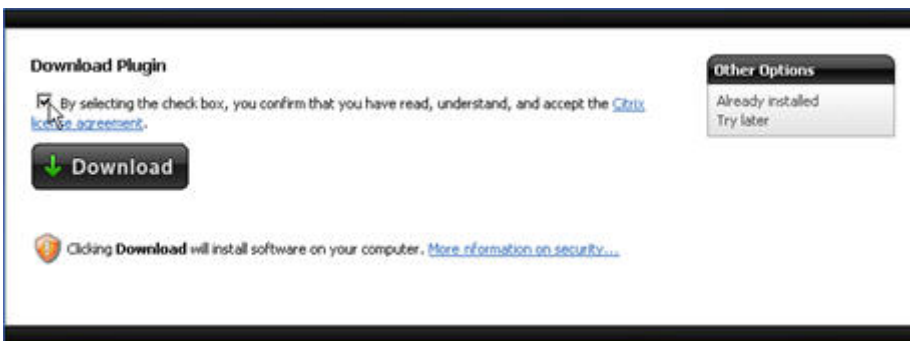
The Citrix Portal will have a new look and be easier to navigate.

This upgrade may require you to install the new Citrix Client plugin when accessing Citrix remotely using Nfuse (access.ssfhs.org). If you need to install the new plugin, the first time you sign on after Monday, December 7th, you will see a new logon screen and a message in the System Message tab regarding the installation of the plugin.

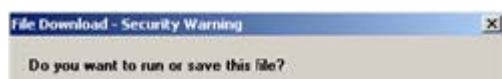
### Citrix Client Plugin Installation



1. Click the **System Message** tab.
2. A Warning message will display which states the appropriate plugin cannot be detected.
3. Click the link [Click here to obtain a plugin](#).



4. The Download Plugin dialog box is displayed.
5. Read the Citrix license agreement and **select** the checkbox confirming this.
6. Click the **Download** button.



7. Click **Run**. The installation files will be downloaded to

your workstation.

8. Click **Run** again. You will receive a confirmation message that the installation was successful.

## Citrix Client New Screens

Once you have installed the new plugin, the new Citrix screens will be available.

### Logon Screen



### Application Screen



This email was sent to: [heidi.horsman@ssfhs.org](mailto:heidi.horsman@ssfhs.org)

This email was sent by: Alverno Information Services  
1300 Albany Street Beech Grove, IN 46107



We respect your right to privacy - [view our policy](#)

[Manage Subscriptions](#) | [Update Profile](#) | [One-Click Unsubscribe](#)